

## 48th Annual Meeting March 2012

Please watch your mail and our website for more information on the time and place of the High Plains Federal Credit Union's 48th Annual Meeting.

We are looking forward to our 48th Annual Meeting and want our members to know how much they are appreciated.

### *2012-2013 Raymond McLain Memorial Scholarship Fund*

**HPFCU MEMBER SCHOLARSHIP APPLICATIONS** will be available on-line at [www.highplainsfederal.com](http://www.highplainsfederal.com) and at each office **January 2, 2012**. The criteria to apply for a scholarship is also available on-line.. All applications must be hand delivered to High Plains Federal Credit Union, 101 West Llano Estacado, Clovis, NM 88101, or postmarked by **Friday, February 24, 2012** to P.O. Box 2050, Clovis, NM. 88102-2050. Scholarships will be awarded at the Annual Meeting in March 2012.

### **NM CU Education Foundation Scholarship**

It's that time of the year again—time to give New Mexico's students the opportunity to apply for a 2011-2012 education scholarship through the NM CU Education Foundation.

Applicants must submit a completed application for consideration, both front and back along with all supporting documentation, to the Credit Union Association of New Mexico office *postmarked no later than Friday, February 24, 2011*.

Applications may be picked up at High Plains Federal Credit Union, 101 West Llano Estacado, Clovis, NM. or on our web site at [www.highplainsfederal.com](http://www.highplainsfederal.com).

## On-Line Banking

**There is new security on your on-line banking.**

This enhanced security is for your privacy and protection. Remember that your security answers are case sensitive.

If you need assistance please feel free to contact HPFCU at 575-762-3313.

## BE AWARE!

**If a Hotel/Motel reservation is made using your debit card there could be a hold put on your account for the whole amount plus extras. As an example: if you made reservations for a three day stay there could be a hold put on your checking account for the total amount of your room charges for all three days. If you cancel those reservations that hold could stay on your account for 24 to 48 hours before you have access to those funds in your account.**

**By using a credit card for Hotel/Motel reservations or on-line purchases the funds in your checking account are not affected by any changes or cancellations.**

**High Plains Federal Credit Union has credit card applications in our lobby. Come by and talk to a Member Service Representative about applying for your card.**

## DEBIT CARD

### FRAUD PROTECTION!

Have you moved or changed your address, telephone number or cell phone number recently? If you have made any of those changes, did you contact High Plains Federal Credit Union and update your account information?

It is imperative that High Plains Federal Credit Union have the most updated and current information on our member's accounts at all times.

If your account were to be compromised in any way and we did not have the most current and updated information we would not be able to reach you to verify any questionable transaction. This simple step to ensure that we have current information could save you "the member" from potential loss or inconvenience when out of area.

Thank you for your attention to this very important issue.

Call: 575-762-3313 to verify your information.

## Board of Directors

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Joan Farrell—Vice Chair  
Pam Zalewski—Secretary  
Sondra Andes—Treasurer  
Steve Summers—Board Member  
Joe Thomas—Board Member  
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## Supervisory Committee

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## HPFCU Management

Marty Tressell, President/CEO  
Ginger Garrett, EVP/CFO  
Ken Bartkowski, SVP/Lending

The Board of Directors and the Staff of High Plains Federal Credit Union wishes everyone a wonderful New Year. We also wish to thank each and every one of High Plains Federal Credit Union's great members for continued support throughout this past year.



## CHRISTMAS CLUB

COME IN TODAY AND ASK ABOUT SETTING UP YOUR "CHRISTMAS CLUB" ACCOUNT. This time next year you will be glad you did.